

VP Operations (m/f/div)



Berlin



Start date: Now



Competitive salary + equity



Pioneering Start-up

Company Description

Finoa is the leading digital asset platform for institutional investors and corporations, backed by renowned investors like Balderton Capital, Coparion, Venture Stars and Signature Ventures. Founded by Henrik Gebbing and Christopher May in 2018 and based on a shared aspiration to make institutional interaction with digital assets as simple and secure as possible, Finoa has grown into a truly international company, powered by a diverse team, and serving hundreds of clients globally. If you want to join one of Europe's most exciting FinTech start-ups, be part of this once in a lifetime opportunity, and grow together with and within our company, then this is your chance to apply.

Job Description

We are looking for a VP Operations to lead our Business- and Customer Operations as well as Project Management Office (PMO), directly working with our founders and C-Level management. The ideal candidate is one that has previously demonstrated strong leadership abilities, has extensive experience in Business Operations and has a strong sense of initiative, ownership and flexibility, while never losing sight of the big picture.

Role Description

- Build, optimize, lead, and further develop the whole operations area of our organization (Business Operations, Workplace, Customer Operations, Customer Support, Project Management).
- Join Finoa's senior leadership and take over accountability to further professionalize both operations and key processes aiming to keep developing a world-class organization.
- Establish successful communication and reporting lines across the company and in different departments.
- Play an instrumental role in scaling our organization, working along with the founders and the respective departments.
- Support the founders by leading high priority cross-company initiatives.
- Leverage the industry knowledge to tackle and troubleshoot potential problems.
- Handle internal communication around company objectives and milestones (OKRs).

Requirements

- 8+ years of experience working in business operations – ideally in a fast-growing and fast-paced environment.
- Solid leadership experience in companies with innovative company cultures. Experience in a regulated industry is highly preferred.
- Prior experience in scaling a fast-growing company (either as a COO in a small startup or Director or VP Ops at a bigger organization).
- Experience with building, developing and leading teams, as you love to support your team's growth.
- Entrepreneurial mindset is your second nature.
- Ability to make well-informed, effective and timely decisions, even when data is limited.
- Capability of understanding the whole picture and including all relevant stakeholder when making decisions.
- Strategic approach that entails a broad view of the industry, taking both strengths and weaknesses into account, and ability to easily identify opportunities for improvements.

Why you should apply



Diverse and inclusive team: We are +40 top-talents from 10+ different countries with diversity of both thought and background on a mission to disrupt the digital asset industry. We support each other and take pride in our achievements. We attract talents from companies like Google, N26, McKinsey, Credit Suisse, JP Morgan, and Moonfare.



Ownership & learning-curve: Opportunity to make an active contribution to the growth story of one of the leading disruptors in the FinTech industry.



Communication: We treat our staff like owners by being open, transparent, and providing regular communication about our direction and progress. We provide regular insights into decision making, strategy, and company-wide OKR progress so that each of our employees is aligned and empowered. We are also always aiming to improve how we can more effectively communicate.



Office: We offer both the flexibility to work remotely or to work in style and comfort from our modern office at Checkpoint Charlie, the heart of Berlin (at the moment, we all work from home).

How to get in touch

If you believe this opening paints an adequate picture of your profile, please visit this site and apply: [VP Operations \(m/f/div\) - Finoa GmbH \(recruitee.com\)](https://www.recruitee.com/jobs/finoa-gmbh-operations)

Finoa is an equal opportunity employer devoted to diversity and inclusion in the workplace. We do not discriminate on the basis of race, religion, colour, national origin, gender, sexual orientation, age, marital status or disability status.